

网上保安提示

1. 妥善保管你的密码

- 切勿将你的账号交由其他人士登入或控制。
- 小心保管你的密码，切勿乱放。
- 定期更改密码

2. 请紧记按「退出」键离开 切勿提供数据到可疑网站

- 在成功登入「账户管理服务」后，请勿离开计算机搁置操作。如您想登出「账户管理」时，请不要只关闭浏览器，应按左方目录的「退出」键离开，以确保网上服务得到妥当的保障。
- 请勿从不知名的网站下载或安装应用程序。
- 请勿浏览不明的「鼎展」相关网站，认准官网(www.sg-fx.com)操作。
- 避免与他人共享同一计算机进行交易，如要使用，请于使用后清除您曾使用之网址纪录。

3. 安全使用地点

- 请在私人地方登入「账户管理」切勿在公众地方使用
- 由于骗徒可能于公众计算机上安装黑骇程序以盗取客户个人资料，请勿透过公众或共享计算机（例如商场或网吧的计算机）使用「账户管理」。
- 在输入账户号码、私人密码或其他重要数据前，请阁下留意周遭环境，确保在不被他人偷看的情况下进行。
- 如有不寻常的窗口弹出及/或计算机操作出现异常缓慢的情况，建议您应登出「账户管理」，并使用最新版本的计算机防毒软件和浏览器为计算机进行病毒扫描和安全浏览。

4. 请安装有效防毒软件 切勿掉以轻心

- 「防火墙软件」能有效防止黑客入侵您的计算机盗取或下载数据，如您使用宽带上网，本公司建议您可向您的计算机或软件供货商选取合适的个人防火墙软件。

- 为了防范病毒，本公司建议您安装防毒软件，并定期更新有关软件的版本。
- 如有不寻常的窗口弹出及/或计算机操作出现异常缓慢的情况，建议您应登出「账户管理」，并使用最新版本的计算机防毒软件为计算机进行病毒扫描。

5. 间谍软件

保护你的个人资料：定期检查你的计算机保安设定，防止间谍软件入侵。

甚么是间谍软件？

- 一种在计算机用户非正式允许下安装的计算机软件，其隐藏不诚实的目的去搜集有关计算机用户数据及利用它。
- 将搜集得来的数据，传送给未经授权的机构而从中获取利益。
- 间谍软件能导致保安问题如‘按键记录器’、‘泄漏个人保密数据’和‘侵袭计算机保安’。

应采取措施

- 为防止间谍软件入侵，切勿在你用来登入「账户管理」的计算机上，下载任何免费软件。
- 在下载其他程序或开启电邮前，应先执行防毒软件及/或防间谍软件。
- 请紧记经常更新你的防毒软件及安装最新窗口软件修正程序。
- 你亦应定期更改「账户管理」的密码，以保护你的个人资料。

6. 欺诈电讯

小心自称是鼎展职员发出的欺诈电邮/电话/QQ/微信。

近期流传一些欺诈电讯，发件人自称是鼎展法规部/市场部/职员，并称账户有问题/帮忙查询账户状况/可以提供独家优惠。该等电讯要求收件人向此人提供个人的详细资料。

鼎展或其职员并无发出这些电邮/电话/QQ/微信。鼎展已将事件交予相关监管机构调查。若你预到类似的情况，请联络官网客服 (www.sg-fx.com)。

下载我们推荐的防毒/防间谍软件

防毒软件

1. Avast 免费防毒软件



<https://www.avast.com/zh-cn/index>

2. AVG 免费防毒软件



<http://free.avgtaiwan.com/free-antivirus-download>

3. Panda 免费防毒软件



<http://www.pandasecurity.com/usa/homeusers/solutions/free-antivirus/>

防间谍软件

1. Malwarebytes 免费防间谍软件



<https://www.malwarebytes.com/mwb-download/thankyou/>

Internet Security Tips

1. Keep your password safely

- Do not log in or control your account by someone else.
- Carefully keep your password, do not let it reachable.
- Change the password on a regular basis

2. Please remember to press logout to leave the site. Do not provide any information to suspicious website.

- Do not leave the computer after you have successfully logged in to Account Management. If you want to log out of "Account Management", please do not just close the browser, should be left by pressing the "logout" button to leave to ensure that online services are properly protected.
- Do not download or install any application from an unknown website.
- Do not visit the unofficial website of "Safe Gold International", and look for the official website (www.sg-fx.com).
- Avoid sharing the same computer with others to trade, if you want to use, please clear all the records after use.

3. Safe Location

- Please log in to your account management in private places. Do not use it in public places
- Do not use "account management" through public or shared computers (such as computers for shopping malls or Internet cafes) because fraudsters may install a personal computer on a public computer to steal customer profiles.
- Before entering the account number, private password or other important data, please pay attention to the surrounding environment, to ensure that people cannot peek in the case.
- If an unusual window pops up and / or the computer operation is abnormally slow, it is recommended that you log out of Account Management and use the latest version of the computer antivirus software to scan the computer.

4. Please install effective anti-virus software

- "Firewall software" can effectively prevent hackers from hacking your computer to steal or download data, if you use broadband Internet access, the company recommends that you can choose an appropriate personal firewall software from your computer or software vendor
- To prevent viruses, we recommend that you install anti-virus software and regularly update the software.
- If an unusual window pops up and / or the computer operation is abnormally slow, it is recommended that you log out of Account Management and use the latest version of the computer antivirus software to scan the computer for viruses.

5. Spyware

Protect your profile: regularly check your computer security settings to prevent spyware intrusion

What is spyware?

- A computer software that is installed by an informal user of the computer, which conceals dishonest purpose to collect data about computer users.
- Send the collected data to an unauthorized organization and benefit from it.
- Spyware can cause security issues such as 'keystroke loggers', 'leak of personal privacy data' and 'invasion of computer security'.

Measures should be taken

- To prevent spyware intrusion, do not download any free software on the computer you use to sign in to Account Management.
- You should perform anti-virus and / or anti-spyware before downloading other programs or opening an email.
- Please keep in mind to regularly update your anti-virus software and install the latest window software fixes.
- You should also periodically change the "Account Management" password to protect your personal information.

6. Fraudulent telecommunications

Be careful to any possible fraudulent e-mail / telephone / QQ / Wechat sent by person claim themselves a Safe Gold International staff.

Recently there are some fraudulent telecommunications, the sender claims to be a Safe Gold International development/ market staff, and said the trading account has a problem / help check the account status / can provide exclusive benefits. The telecommunications require the recipient to provide personal details to the person.

Safe Gold International and its staff did not send these e-mail / phone / QQ / Wechat. Safe Gold International has submitted the incident to the relevant regulatory authorities for investigation. If you have a similar situation, please contact our official customer service staff (www.sg-fx.com).

Download our recommended anti-virus / anti-spyware software

Anti-virus software

4. Avast free Anti-virus software



<https://www.avast.com/zh-cn/index>

5. AVG free Anti-virus software



<http://free.avgtaiwan.com/free-antivirus-download>

6. Panda free Anti-virus software



<http://www.pandasecurity.com/usa/homeusers/solutions/free-antivirus/>

Spyware software

2. Malwarebytes free Anti-spyware software



<https://www.malwarebytes.com/mwb-download/thankyou/>